

FRANCHI

FEELS RIGHT

RETURN MERCHANDISE AUTHORIZATION

ShopFranchi.com will only accept products in an unaltered condition **within 30 days of the delivery date** for a refund (*less shipping*). All returned items must be in the same condition as when they were shipped by ShopFranchi.com and **must be returned in original packaging**. The customer will be charged a **re-stocking fee of 10%**. **A 25% re-stocking fee will be charged** if the items are not returned in resalable condition, as determined at the discretion of ShopFranchi.com. Any wooden item (stocks, forends, grips etc.) will be charged a **25% re-stocking fee**.

Items Not Eligible For Return:

- Clearance/Closeout Items
- Headwear (Hats, Caps, Etc.)

Please note that ShopFranchi.com does not guarantee the fitment of firearm parts. Return shipping costs of any and all firearm parts are the responsibility of the customer

After 30 days, items are no longer eligible for refund. NO EXCEPTIONS

A completed copy of this form **MUST BE INCLUDED** in the same package as the product you are returning.

To Ensure proper processing of your return please adhere to the following directions:

1. The customer **MUST** contact customer service to obtain an RMA number **BEFORE** returning any items.
2. Ship the original RMA form inside the package with your return. And keep a copy for you records.
3. All returns are processed on a first come, first serve basis.
4. All return shipping charges will be at the expense of the customer. (*ShopFranchi.com is not responsible for packages lost or damaged in return transit.*)
5. Once the return is processed, the appropriate refund will be applied to the card used for the purchase. (*Please allow 5-7 business days for your credit card company to apply your refund to your account.*)
6. Please use the address below when returning your product.

ShopFranchi.com Returns

RMA# _____

1101 Mason Circle Drive

Pevely, MO 63070

Print Name: _____ Address: _____

Please list all items you are returning below and mark the appropriate box for return type.

SKU	Qty	Reason for Return

Sign: _____ Date: _____

* If the customer fails to include a Return Merchandise Form with the returned item(s), or if the Return Merchandise Form is incomplete, ShopFranchi.com **WILL NOT** process a refund for the item(s) and the package will be returned to the customer.